



HOSPICE
TORONTO

ANNUAL REPORT 2019-2020



A photograph of a woman from the back, with her brown hair styled in a bun. She is wearing a light-colored top. A large, semi-transparent red circle is overlaid on the bottom half of the image, containing white text.

We can't keep our loved ones forever; but in my role as a volunteer, I try to help families live life to the fullest as they cope with illness.



HOSPICE
TORONTO

OUR MISSION

Hospice Toronto enables access to appropriate care and support for those with serious illness and their caregivers when they need it, where they need it, and whoever they are. We achieve this through our culture of caring and discovery that is fuelled by passionate, dedicated volunteers, imaginative partnerships, and a focus on research and innovation.

OUR VISION

Our goal is to be recognized by our clients, communities, and caregivers for groundbreaking advances in community-based care.

We are committed to:

Providing continuity of care through all phases of the client's illness.

Offering services that are integrated with other community services.

Connecting clients to the full range of support they need.

Educating clients and the public about the issues and choices regarding dying at home.

Providing rewarding and meaningful experiences for our staff and volunteers.

Ensuring that Hospice Toronto is welcoming and accessible to all the diverse communities within our area of service.

Achieving continued acknowledgment as a leader in palliative care.

Advocating for excellence in client care at all levels of service and social policy.

BOARD OF DIRECTORS



Nazir Valani
BOARD CHAIR



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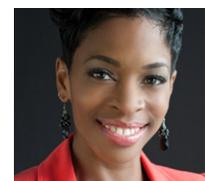
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DIRECTOR
[photo - N/A]



From the Chair

I want to recognize our staff and volunteers for their resiliency and for the amazing job they have done, given the

circumstances presented by COVID-19. Our volunteers include board and committee members. When the global pandemic was declared in the spring, we had to think of innovative ways to provide service to make a significant positive difference in the lives of people with serious illnesses and their caregivers, a community that includes the homeless, the elderly, adults, and youth. Like many businesses we had to figure out how to “work from home” to a large degree. With the Ontario government making significant changes in the health care system, including how it is funded, we are looking at creative ways to make a larger, more significant contribution to the most needy in our community.

With increasing needs come increasing funding requirements. A special thank-you to George Weston Limited for being a major supporter of our Young Carers Program. Our 30th anniversary gala, held at the Aga Khan Museum, was a big success, raising \$110,000. Given COVID-19 restrictions, our upcoming 31st anniversary gala is going to be hosted virtually, again at the Aga Khan Museum. We hope to increase awareness of the great work Hospice Toronto is doing and secure additional funding support from individuals and corporations.

N. Valani
Nazir Valani



From the CEO

“Life may not come with a map, but everyone will experience twists and turns, from everyday challenges to traumatic events with more lasting impact, like

the death of a loved one, a life-altering accident, or a serious illness. Each change affects people differently, bringing a unique flood of thoughts, strong emotions and uncertainty. Yet people generally adapt well over time to life-changing situations and stressful situations—in part thanks to resilience.

Psychologists define resilience as the process of adapting well in the face of adversity, trauma, tragedy, threats, or significant sources of stress.... As much as resilience involves “bouncing back” from these difficult experiences, it can also involve profound personal growth.”

– American Psychological Association.

It’s been 18 years since my introduction to the work of Hospice Toronto. When I started in my role as then-executive director, we were a small team of six, with a focus on the program that remains central to our work, In-Home Volunteer Hospice Support.

The caregiver journey can be a much longer one now, thanks to medical advances. Treatment is increasingly life-prolonging. To take the best advantage of this gift of time, we now provide an increasing range of services to support resiliency. And, like all not-for-profit organizations and charities, at the centre of all we do is a passionate board of directors and committee members, each bringing their personal and professional talents to bear to support the work of Hospice Toronto!

D Maule
Dena Maule

In this report you'll read about...

Our Home Visiting Volunteer Program, which provided support for 1075 people living with life-limiting illness and for their caregivers. This year, the 13, 032 hours of care we provided gave our clients much-needed respite and included personal and emotional support, light meal preparation or homemaking, therapies such as reiki and healing touch, and massage.

Our Young Carers Program (YCP), which recognizes the challenges faced by children who take on an active caregiving role in the family and the impact this responsibility can have on emotional well-being, academic success, and peer relationships. One hundred and ninety-seven children benefited from our YCP this year through a therapeutic approach to group social, recreational, and educational activities aimed at promoting resiliency. Through a collaboration with The Children's Society in England and photographer Max Alexander, our HIDDEN photo exhibition profiles the stories and faces of 25 young carers and is now raising awareness of this often "invisible" group of young people through gallery exhibitions across the province.

Compassionate Communities is a concept that is gaining momentum internationally. The value in promoting well-being through engaging the community to care for its most vulnerable, prompting empathy and citizen engagement, is now widely recognized as a way of keeping communities resilient.



Last year, 226 volunteers contributed 9792 hours of support to enable people to make the decision to receive care in their own home.

This year we provided support for 30 residents in St. James Town, helping them navigate the health care system and engage neighbours for further care and support.

The COVID pandemic touched everyone. In an incredibly challenging time for all – in particular, those in the health care services – I am so proud to work beside the wonderful staff and board at Hospice Toronto, who moved quickly to ensure we had a plan in place to keep continuity in our care for the clients we supported this year.

We shifted to a virtual format so that our Hospice Day Program, a valued new initiative provided in collaboration with Wellspring and Gilda's Club, would remain available to our clients. In addition to this we were able to add bereavement support, storytelling and therapies such as reiki, expressive arts, and mindfulness.

Hospice Toronto's driving force has always been our volunteers. They are the heartbeat of our organization and at the centre of all the work we do!

Last Fall we introduced Virtual Photo Walks, a program that leverages the volunteer time and talent of more than 16 photographers worldwide and takes our clients on a real-time video experience, providing a window to the

world for those whose own world has grown increasingly limited through illness or the responsibilities of caregiving. The availability of this program offering, provided using a Zoom format uniquely positioned us to quickly adopt Zoom to offer support programs and meetings in a virtual format. Thirty clients participated in five "trips" to see local attractions such as the cherry blossoms in High Park or take cultural expeditions "to" Japan.

I invite you to read on and learn more about the work we do and the steps we've taken on the journey toward resiliency this year.

I join our board in thanking the generous and supportive donors who make our work possible. Hospice Toronto receives 61 % of our funds from the Ministry of Health and Long-Term Care. The remainder comes to us through our outreach and development efforts. I want to extend a special thank-you this year to our legacy donors for leaving their gifts to Hospice Toronto so that we may continue to support the families coming after them.

Dena Maule, CEO



15,526

hours of care from
our volunteers



23,346

hours of care
for our clients



349

individuals received
in-home hospice
services



540

individuals received
case management
support



197

individuals received
youth support through
group programming



90

individuals
received care at
Journey Home
Hospice

Adding Life to Days

Hospice Toronto staff and volunteers offer physical, emotional, spiritual, and practical support, using a holistic model of care. This year we have increased the number of volunteers supporting each client and family.

Through the work of our In-Home Support Program, we seek to:

- provide continuity of care
- offer services that are integrated with other community support services
- facilitate the choice for those with a life-threatening illness of being cared for in the home
- connect clients to the full range of support they need
- educate clients and the public about important issues in hospice care and the multitude of options available to individuals and families
- ensure that Hospice Toronto is accessible to the diverse communities within our service area
- advocate for excellence in end-of-life care

Journey Home Hospice

We have been fortunate to work with Saint Elizabeth Health Care and Inner-City Health Associates to establish a four-bed residential hospice for the vulnerable in our community. Our staffing model necessitates the inclusion of our volunteers in a variety of interesting ways. Our volunteers function in a multitude of capacities including cooking, general cleaning, laundry, bed bug protocols, companionship, practical care, and hospitality. This pilot program, which serves the most marginalized in our population, relies heavily on volunteers, who receive 40 hours of basic and enhanced hospice palliative care training to be able to serve within the setting of Journey Home Hospice.

We were able to leave our pain behind, joining in guided tours with amazing scenery, letting go of thoughts and finding harmony in our being.

PHOTO
Ayane lives in Japan
and is bed bound;
she can only blink
to communicate.

PHOTOGRAPHER
John Butterill



Embracing Change

Hospice Toronto had the privilege of welcoming Virtual Photo Walks to the organization in the Fall, 2019.

Virtual Photo Walks enables people with serious and life limiting illness, disability and those who are isolated to enjoy the freedom to experience places and people they can only dream about (www.hospicetoronto.ca/virtual-photo-walks).

Since 2011, Virtual Photo Walks has been using the power of cloud-based video conferencing to enable the disabled, infirm and those isolated and hospitalized to visit distant places. Using “virtual volunteer guides” equipped with smart phones, participants can participate in

immersive, real-time experiences of places they will likely never see first-hand. They are encouraged to interact with each other and their virtual photographer guide in each private videoconference.

The mission of Virtual Photo Walks is to enable those who are immobilized by disability, illness, age or isolation to escape their isolation and re-engage with society virtually.

Those who come on tour with us, learn to use mobile video chat tools to virtually participate in events in selected locations around the world, and then use those same tools to engage with their family, friends and to more efficiently interact with their caregivers.

We are honoured to continue making a difference in the lives of those who are ill, disabled and isolated.



Day Program

The community-based Day Hospice Program offers a welcoming space for people living in the community who are dealing with a life-limiting illness. Our specific programs and services are designed to support clients through their illness and provide them with options throughout the day so that they can choose what kind of support works for them. At a time when others may not know what to say or how to be with them as they deal with the physical and emotional effects of their diagnosis, our day program offers clients support from others who share a similar experience.

Our staff and the volunteers who support the program have been trained in hospice and palliative care and provide a variety of services, including:

- Palliative massage and complementary therapies
- Mindfulness and relaxation sessions
- Peer-based support
- Information series
- Innovative techniques to assist with pain symptom management
- Expressive arts therapy

This Friday Day Program session worked wonders and was better than I expected.

To learn more about the Community Day Hospice Program at Hospice Toronto, please contact us at 416.364.1666 or at info@hospicetoronto.ca.

Bereavement Services

The period immediately following the death of a loved one can be characterized by a range of emotions and physical reactions, often leaving family members to face new challenges while dealing with intense emotion. It is important in the grieving process that those who are bereaved are able to talk openly about their experiences, reactions, and feelings. Hospice Toronto's Bereavement Support program offers family and friends the support they need as they take their first steps in this journey. A dedicated pool of volunteers, working one on one either by phone, in person, or online, can help clients acknowledge the death; assist them in dealing with the more immediate tasks of living while grieving; share their pain, sadness, tears, memories, and stories; and provide insight into their experiences.

The Bereavement Support program supports people by offering:

- short-term individual sessions with a client services coordinator (CSC)
- a peer-based bereavement support group led by a CSC
- volunteer one-on-one support calls

At the end of the support period, volunteers can also assist people who remain bereaved with information and referrals to formal community bereavement groups.

For more information about our Bereavement Support Program or how to volunteer in the program, please call 416-364-1666.

New Leadership Roles

In a time of growth, and facing an increasing need for our services, we have created two new roles to optimize our care delivery to patients and families.



Teri Henderson – Director of Clinical Services

In August 2019, Teri Henderson became our new director of clinical services. She has held several leadership positions in health care and brings more than 20 years of oncology and hospice care experience to this role. Teri is also the lead instructor at the University of Toronto's Mindfulness Informed End of Life Certificate program in the School of Continuing Studies.



Jenna Nelson – Manager, YCP

Also in August 2019, after a year as the program coordinator for the Young Carers Program, Jenna Nelson stepped into her new role as program manager. Jenna displayed excellent leadership potential with the many programs and projects she was responsible for. We look forward to seeing where her passion and leadership will take the YCP in the coming year!

Did you know?

We have just passed the four-year date marking the legalization of Medical Assistance in Dying (MAiD) in Canada. More than 13,000 people have accessed MAiD during this time. Hospice Toronto honours a person's right to choose with respect to their health care decisions. To best serve our clients and families who are exploring MAiD we have provided training to our volunteers and staff to ensure they are clear about the process and can refer clients to the appropriate medical professional. Our role is not to advise but to ensure our clients have access to accurate information.



When There Are No Words

Navigating Grief And Bereavement Through Expressive Arts

Helping families process anticipatory grief and actual loss through the use of expressive arts

Hospice Toronto uses an arts-based modality for those who can't find the words to express their fear, anxiety, or pain at the loss of a loved one.

This year, Hospice Toronto's expressive arts therapy program provided expressive-arts-based group sessions for 104 individuals in collaboration with a wide range of agencies throughout the city.

Our expressive arts therapy groups are offered to those diagnosed with a life-threatening illness, as well as to

their family and friends. Participants can include children, adults, or families who are:

- newly bereaved
- living with a life-threatening illness
- in remission from a life-threatening illness
- a family member or close friend of a person with a life-threatening illness

The purpose of these groups is to provide clients who share a common experience with a safe place where they can express themselves through a variety of art modalities, share their stories, express their grief, and explore their feelings in a non-threatening way.

Leading The Way

Non-Clinical Screening Tool to Support Older Adults in the Community

Hospice Toronto is proud to be a member organization on the North Toronto Palliative Care Journey Committee, which is composed of members from various organizations and sectors providing palliative and hospice care in North Toronto. As part of the North Toronto Ontario Health Team, the committee is focused on improving timely access to palliative care. Key to this is creating a way to identify the changing needs of individuals in the community so that these needs can be met in a timely way in the community, thereby reducing the need for urgent care in hospital emergency departments. It was the work of Hospice Toronto's volunteers that inspired the development of the simple yet powerful Goal for Change Idea.

The Goal for Change Idea is to create a simple screening tool to identify the changing palliative care needs of older adults in the community and to identify new and existing pathways to facilitate access to care and the resources to meet these identified needs.



Using our trained hospice volunteers, we ask our clients three questions which help to identify whether the medical team needs to reach out.

This project has reduced unnecessary emergency room visits, responded to client concerns, and made changes to treatment within 24 hours.

Peer Support

Hospice Toronto was successful in obtaining funding from the Toronto Central LHIN for the Peer Support Worker Program, and worked with our homeless clients through PEACH [Palliative Education and Care for the Homeless] to provide emotional and social supports for those diagnosed with a life-limiting illness who also share a common experience of homelessness and/or mental health challenges and/or addiction.

Our Peer Support Worker Program served 10 clients in this pilot project.

Stay tuned for next year's report, as we have recently received funding through the United Way of Greater Toronto to continue this project on a larger scale. We look forward to sharing the results with you then.

Education and Research

Even organizations benefit from developing their resiliency, a capacity that is increasingly relevant in the environment of change we are in.

Organizational Resilience is the ability of an organization to anticipate, prepare for, respond, and adapt to incremental change and sudden disruptions to survive and prosper.

Several years ago, Hospice Toronto leadership met to consider our mission statement and where we had evolved to since the early days of hospice in 1988, when we first opened our doors. One element that stood out was the commitment of the organization's staff and board to being observant as we did our work, listening and learning about the emerging needs of our clients and our health care system, and finding the gaps between them.

Our refreshed Mission Statement clearly reflects this value:

Hospice Toronto enables access to appropriate care and support for those with serious illness and their caregivers when they need it, where they need it, and whoever they are. We achieve this through our culture of caring and discovery that is fuelled by passionate, dedicated volunteers, imaginative partnerships and a focus on research and innovation.

Because of this, we focus annually on a research initiative that supports an emerging need or alternate approaches to support.

Many of our programs are a direct result of a past investment in research that laid the foundation for a new initiative.

Young Carers and Creating Caring Communities are two examples of research initiatives that are now thriving as much-welcomed leadership programs in our community.

Creating Caring Communities emerged from two intersecting needs:

- the limited funds available to meet the expanding needs in our community for volunteers in the home
- the increasingly diverse residents in our community; in particular, those living in high-density neighborhoods.

What this meant for us was that a large number of people in our city facing advancing illness did not have access to health care and experienced language barriers that further alienated them from a system which did not always understand their cultural practices or preferences regarding illness and caregiving.

With a bit of initiative and drawing from another population who had historically faced accessibility challenges, we considered and drew from the "circles of support" model that developed to support people living with a disability.

A community development approach quickly became the central focus of the initiative (different from the



FRONT ROW FROM LEFT: Minara Begum, Manager, Community Development. Vivian Novoa, Neighbourhood Helper. Satoko Hotta, Professor of Health Management, Keio University. Tina Dobata, Japanese high school student. Abebech Araya Shiferaw, CCC Outreach Coordinator.
BACK ROW FROM LEFT: Krystyna Kongats, research student. Teri Henderson, Director of Clinical Services. Tom Dobata, Chairperson, Tosekai Healthcare Corporation.

“circles” that often reflect family and friend relationships in other models).

Over the years the Creating Caring Communities model has evolved. Most recently we used PhotoVoice, an innovative evaluation and feedback approach, to help us learn from participants and shape our future direction.

Creating Caring Communities was fortunate in attracting the attention of a PhD candidate who has volunteered with us over the past few years as part of her thesis preparation. Later this year the culmination of this work will be published in part, highlighting the Creating Caring Communities approach to support. Earlier this year an exciting opportunity

arose when we were asked to meet with delegates from Japan who wanted to learn about our approach to community development and to supporting people with advancing illness living in high-density communities with a highly diverse population. We were also able to draw upon our Virtual Photo Walks team member, Noriko Nagahori, in Japan to support the development of an ongoing relationship to foster the knowledge transfer.

Our Young Carers Program grew out of a research initiative. With an outreach and education focus, we aim to raise awareness across the country about the needs of young carers.



With earlier referral to a hospice program, patients may receive care that results in better management of symptoms, leading to stabilization of their condition and prolonged survival.

Compassionate Volunteers

The volunteer department has continued to shift and evolve in the past year. We welcomed Alex Schaffter into the role of manager, volunteer services, and bid farewell to Sally Blainey, who served in the position for the previous 11 years.

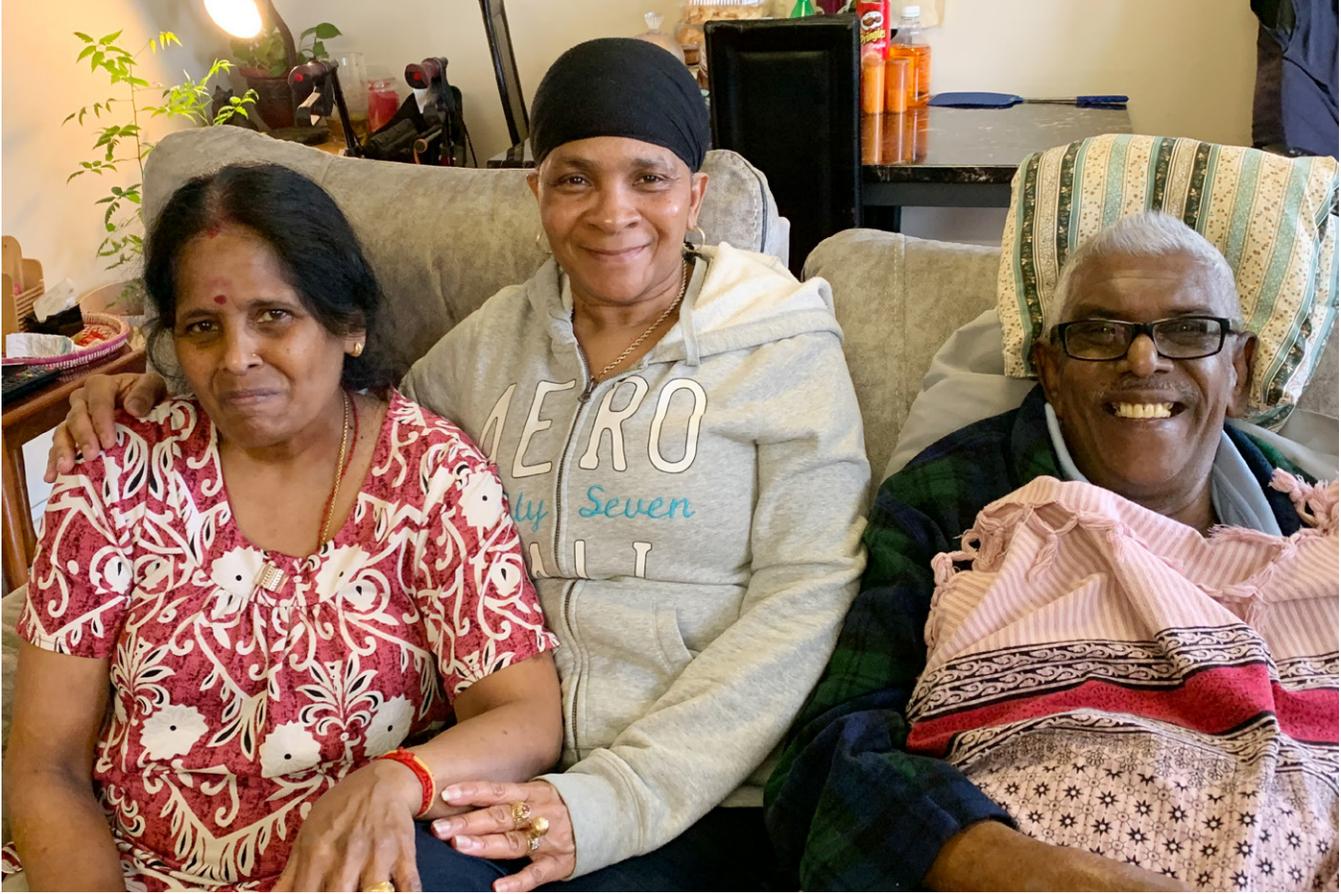
We immediately undertook a major review of our volunteer database, enabling features to allow tailored matches based on shared interests, language, and availability. This database update allowed volunteers to log client reports and hours directly into the system for greater efficiency and accuracy.

It has been wonderful to get to know our incredible Hospice Toronto volunteers. Each one brings their whole self to the role and cares so deeply about their clients. Coming from a residential hospice setting, I find it a privilege to work with volunteers who care for clients in their homes and to hear their stories of helping clients live their fullest lives, whether creating art together, providing reiki therapy, taking care of pets, or giving caregivers a break.

Several volunteers stepped forward to support our brand-new Day Program at Wellspring. They brought their unique skills to the program and were integral to its success. Our Young Carers Program, Creating Caring Communities and Journey Home volunteers received training from both the volunteer department

and the program coordinators enabling them to support our clients through this program.

At the end of our 2019/2020 year, the COVID-19 pandemic meant that we had to pause all home visiting and many in-person programs. We have been so fortunate to have our incredible volunteers come forward to connect and support clients in new ways. In the year ahead, as we continue to navigate to a new level of normal in a post-COVID world, volunteers will continue to be the heart of our hospice, helping create new ways of connecting with clients.



ABOVE CENTRE: Volunteer Angela with her clients (CCC)

Creating Caring Communities

Creating Caring Communities, in the words of one of our volunteers (Neighbour Helpers) ... CCC is present in the community to help its members all the time, especially in this challenging time. CCC is operating within the community, with the support of volunteers and neighbors. CCC connects the vulnerable people who are having a hard time accessing vital services. Volunteers visit members in the community to support with basic help like light laundry, shopping and cooking.

Because of the pandemic, volunteers are not allowed to visit the clients in person. As a result, CCC service recipients struggle not only for the physical in-home support but also for emotional support. Volunteers like me also suffer from isolation.

To reduce this gap or isolation CCC has offered virtual meetings which are accessible to clients, caregivers and neighborhood helpers. We can see each other and can share everything in a safe environment. We can talk about how we are managing during this pandemic crisis and coping with our anxiety, not being able to visit our clients during this challenging time.

CCC is a community within the community. Being a part of CCC, I am supporting people and also feel supported by this community.

Angela Hamilton



Fund Development

Building The Legacy Of Hospice Toronto

THERE WAS A KNOCK AT THE DOOR... That day when we answered the door we were greeted by a generous supporter. As we invited her to join us in our meeting room, she was all smiles as she told us her story about the legacy her parents had left for two of their grandchildren.

The grandchildren, who were now adults, had made the decision to donate their grandparents' legacy to Hospice Toronto's Young Carers Program after careful examination of several other youth-oriented charities.

Our hearts melted and tears formed as she told us how her parents had left generous sums of money for their grandson and granddaughter. Their granddaughter now worked with children and youth and wanted to help change these young people's lives by supporting them through our programs.

Young carers are children and youth between the ages of 5 and 18 who care for adult relatives who are chronically ill and/or disabled and need looking after each day in some way.

We are so grateful for this family's generosity, and remember them each time we meet a young carer online, send out craft supplies, or offer grief and bereavement counselling as they manage their own grief.

Are you considering leaving a legacy? Please contact Kathryn at 416.364-1666 ext.240 or email her at kathryn.adamo@hospicetoronto.ca. She will be honoured to explore our Legacy Program with you and explain how it works.

Volunteering For “There’s No Place Like Home” 30Th Anniversary Gala

As we began setting up for our 30th anniversary gala, “There’s No Place Like Home,” we were greeted by enthusiastic and dedicated volunteers.

These folks, who work for George Weston Limited, had offered their time that afternoon to join us at the Aga Khan Museum to help set up our silent auction and various displays for the evening, which was expected to be a huge success.

Without each one of our volunteers we would not have been ready to celebrate 30 years of caring or been able to launch our HIDDEN photo exhibit at the Aga Khan Museum.

Culture Of Philanthropy At Hospice Toronto

The word philanthropy is derived from the Greek meaning “love of humanity.” It is a perfect definition for Hospice Toronto and the people who lead it.

There is another word that is not as commonly used but just as critical: synergy, also from the Greek, meaning “working together.”

A culture of philanthropy encompasses a set of organizational values and practices that support and nurture development within an organization. It is an important part of building cohesion and teamwork within an organization.

At Hospice Toronto we are proud to be part of the culture of philanthropy that has been established among staff, leadership, and board members through our culture of caring and giving.



Teri, Director of Clinical Services with George Weston Volunteers

Thank you to each volunteer who enabled Hospice Toronto to celebrate 30 years of caring. It is through your support that we raised approximately \$110,000 that evening.

Hidden Exhibit Launched At “There’s No Place Like Home” 30Th Anniversary Gala

At our 30th anniversary gala, “There’s No Place Like Home,” we had the privilege of launching a photographic portrait exhibition. HIDDEN showcases 25 young carers who are between the ages of 5 and 18. These compassionate young people are caring for siblings and older adults who need their support each day.

This exhibit sheds light on and brings awareness to their hidden lives. The hope is that by sharing the challenges and successes of these young people we can help shape policy, programming, and support to ensure that the unique needs of this population are met.

Currently the program relies solely on funds provided through grant requests and the support of generous donations from foundations and individuals.

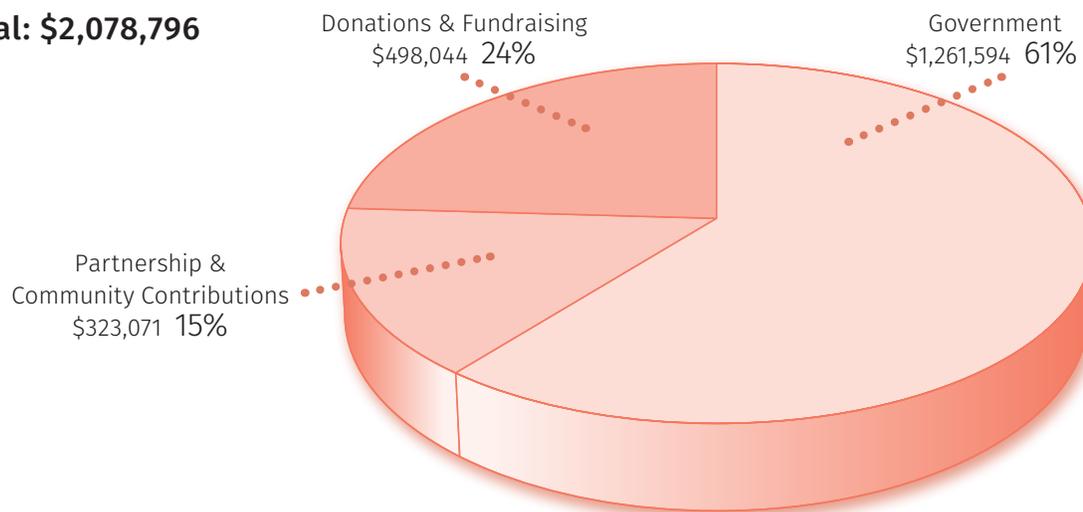
Visitors to the HIDDEN launch expressed deep gratitude to be supporting these young carers and are helping spread the message to a wider audience, ensuring they do not remain “hidden”.

Statement of Financial Position – Fiscal Year Ending March 31, 2020

ASSETS	FISCAL 2020	FISCAL 2019
Cash	\$319,028	\$392,807
Accounts Receivable	\$158,513	\$99,609
Prepaid Expenses	\$20,933	\$42,473
Investments	\$588,001	\$619,408
Capital Assets	-	\$8,201
	\$1,086,475	\$1,162,498
LIABILITIES		
Accounts Payables & Accrued Liabilities	\$239,293	\$241,930
Deferred Revenue	\$270,800	\$500,250
	\$510,093	\$742,180
NET ASSETS		
Invested in Capital Assets	-	\$8,201
Unrestricted Net Assets	\$576,382	\$412,117
	\$576,382	\$420,318
	\$1,086,475	\$1,162,498

Sources of Funds

Total: \$2,078,796

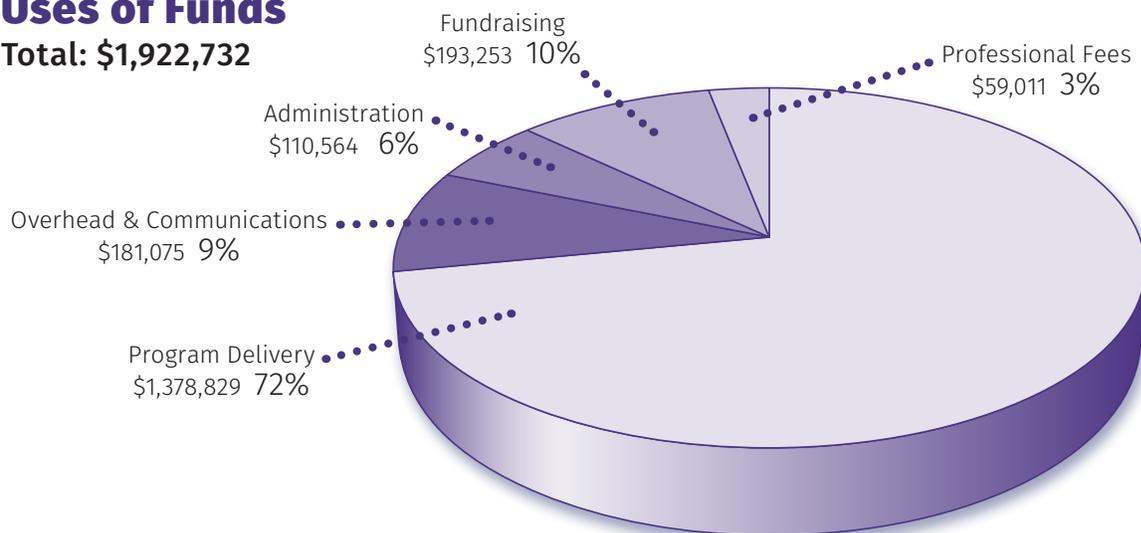


Statement of Operations for the Year Ended March 31, 2020

REVENUES	FISCAL 2020	FISCAL 2019
Government	\$1,261,594	\$1,402,594
Partnership & Community Contributions	\$323,071	\$290,315
Donations & Fundraising	\$498,044	\$201,104
Investment Income	\$3,913	\$39,924
	\$2,078,796	\$1,933,937
EXPENSES		
Program Delivery	\$1,378,829	\$1,409,604
Overhead & Communications	\$181,075	\$169,533
Administration	\$110,564	\$104,197
Fundraising	\$193,253	\$110,754
Professional Fees	\$59,011	\$48,786
	\$1,922,732	\$1,842,874
Excess of Revenue Over Expenses	\$156,064	\$91,063

Uses of Funds

Total: \$1,922,732





A photograph of a group of people in a meeting. In the foreground, a person with long dark hair is seen from the back, wearing a green sweater, with their hands clasped behind their back. In the background, a woman with long blonde hair and a man with a beard and glasses are visible, both looking towards the right. The scene is brightly lit, suggesting a window in the background. A large red circle is overlaid on the top right, containing a quote in white text. A dark blue circle is partially visible at the bottom center.

“You are bringing tears to my eyes. I have no words to express my gratitude for your support. I don’t know what we would do without you.”



HOSPICE
TORONTO

We are so grateful to our community for every donation, every sponsorship and every act of kindness that helps to make Hospice Toronto's mission possible.

You are a critical part of our Team...
Thank you!

A special thanks to our major supporters.

Hospice Toronto

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